IMMIGRATION, PRODUCTIVITY AND WELLBEING-SUBMISSION

Reference the above, My background is a long Police career (retiring as a Police Supt), time In Private business enterprise, with a MPP in Public policy and a Bachelor degree in NZ History. This submission relates to 2 issues, research on the benefits immigrants bring to a country, and concern about resourcing issues for the NZ Immigration Department under any policy settings in place.

RESOURCE: IMMIGRATION NEW ZEALAND A CULTURE OF DELAY AND PROSCRASTINATION

It was reported in 2021, that the average time for Visa applications processes within the Department had increased to periods of 600 days plus in some categories, and delay was the business approach being adopted in all areas. Under any measurement delays of this magnitude should be unacceptable, and a trigger review of any application taking more than 6 months should be in place.

While Covid is a component of the "delays" common within the department, a climate and acceptance of delay is unacceptable. A culture of delay is the public perception of this Ministry

Both at the Chief Executive salary components and KPI or similar, and within staff reviews, timeliness should be an issue, and regular release to the public of timeliness issues should be part of the Departments performance regime.

Consideration for a department analysis of timeliness, and the factors within, is required as an urgent research Project.

In summary the public perception in July 2021 is the Ministry approach to timeliness and resource for processing Visa applications, is deliberate, carefully concealed and camouflaged, with the lack of transparency part of the leadership culture!

IMMIGRATION RESEARCH

- Them and us. By Philippe Legrain One World, 320 pages, 2020 publication
- Wretched Refuse: The Political Economy of Immigration and Institutions (Cambridge Studies in Economics, Choice, and Society) by Alex Nowrastech and Benjamin Powell, Cambridge University, 2020

The above books asses how migrants affect the countries they move too. The evidence debunks perceptions that letting in more migrants make their countries worse, both suggesting benefits rather than demerits.

Alec Waugh