A fair chance for all: Independent evaluation

Online survey

October 2023

NEW ZEALAND
PRODUCTIVITY COMMISSION
Te Kōmihana Whai Hua o Aotearoa

The New Zealand Productivity Commission
Te Kōmihana Whai Hua o Aotearoa

The New Zealand Productivity Commission (the Commission) is an independent Crown entity. The Commission completes in-depth inquiry reports on topics selected by the Government, carries out productivity-related research, and promotes understanding of productivity issues. We aim to provide insightful, well-informed, and accessible advice that leads to the best possible improvement in the wellbeing of New Zealanders. The New Zealand Productivity Commission Act 2010 guides and binds our work.

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Online survey

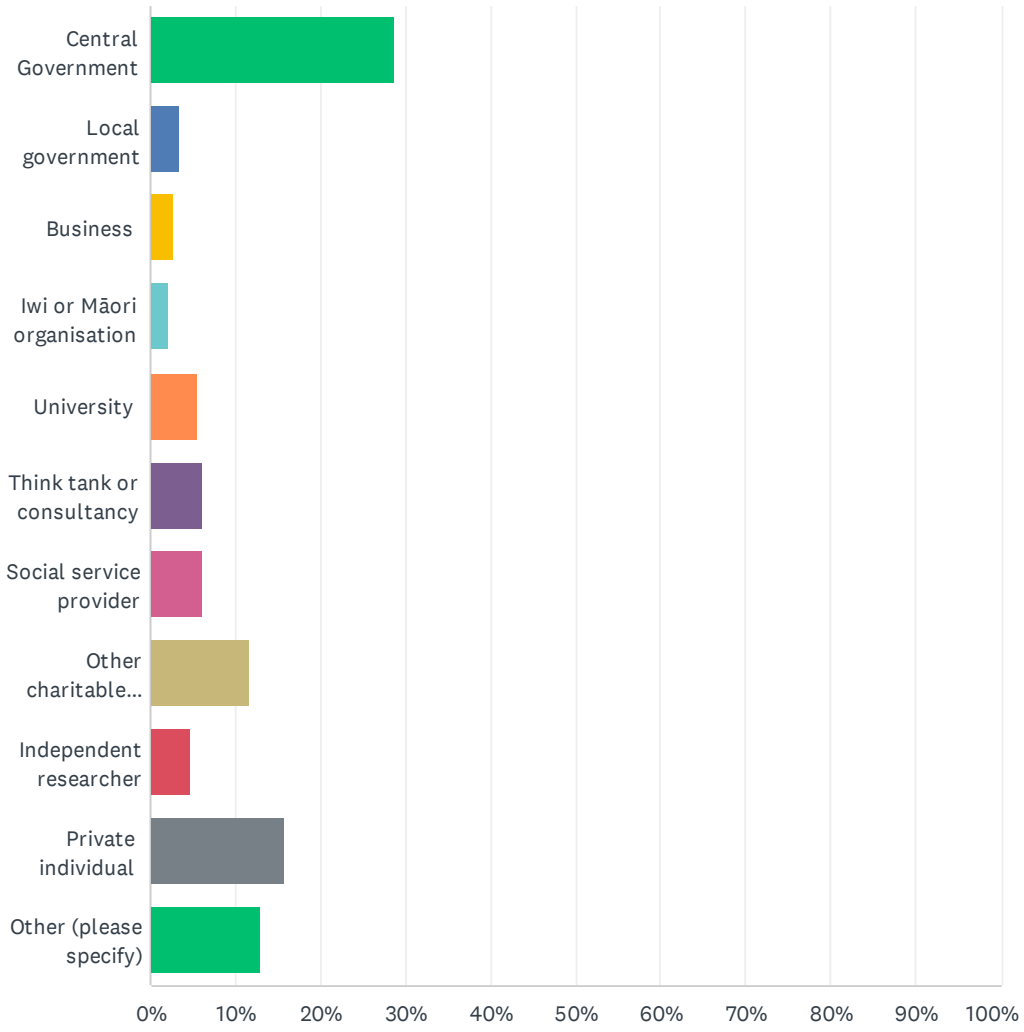
The Commission has completed its Inquiry into A fair chance for all: Breaking the cycle of persistent disadvantage. An independent evaluation has been carried out against our performance framework set out in the 2022-23 Statement of Performance Expectations. The evaluation used three external sources of feedback: an expert review, participant interviews and online survey. This report presents the results from the online survey, which was run in August and September 2023.

The online survey was sent to people who met with the inquiry team, made a submission on the terms of reference and interim report, attended inquiry workshops and seminars, or who wanted to be kept informed about the inquiry's work and findings. Just over 1,200 people were invited to participate and 146 participants responded to the survey.

The following report presents the results from the online survey. Answers to questions that allowed a free-text response have been removed to protect the privacy of respondents. However, these answers were used to inform the independent evaluation's findings and recommendations.

Q1 What type of organisation do you primarily represent?

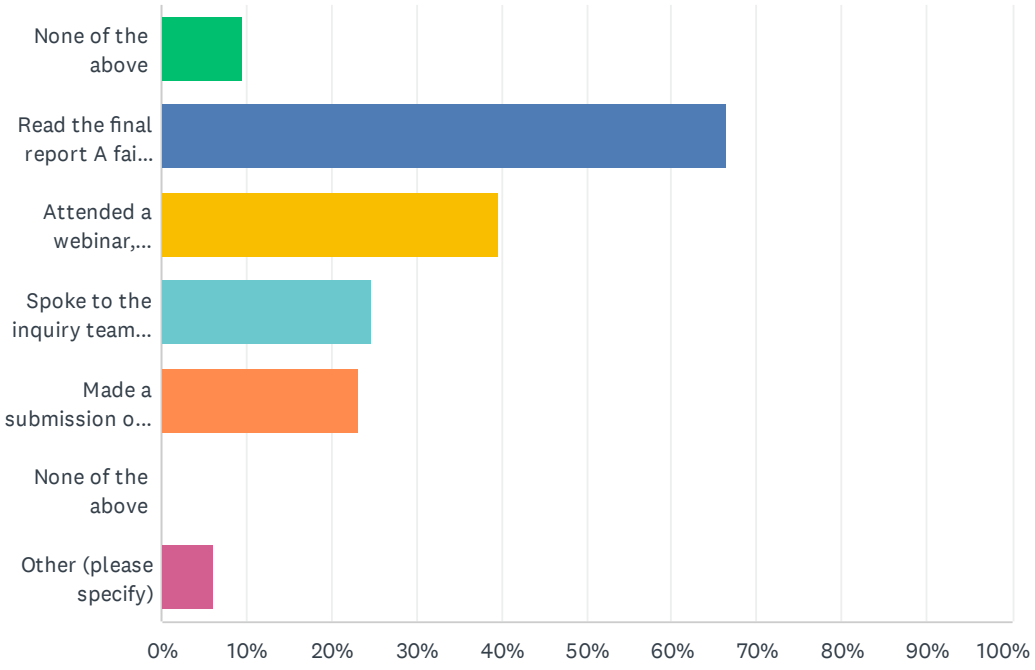
Answered: 146 Skipped: 0



ANSWER CHOICES	RESPONSES	
Central Government	28.77%	42
Local government	3.42%	5
Business	2.74%	4
Iwi or Māori organisation	2.05%	3
University	5.48%	8
Think tank or consultancy	6.16%	9
Social service provider	6.16%	9
Other charitable trust or organisation	11.64%	17
Independent researcher	4.79%	7
Private individual	15.75%	23
Other (please specify)	13.01%	19
TOTAL		146

Q2 What was your involvement in the inquiry? You can select more than one option.

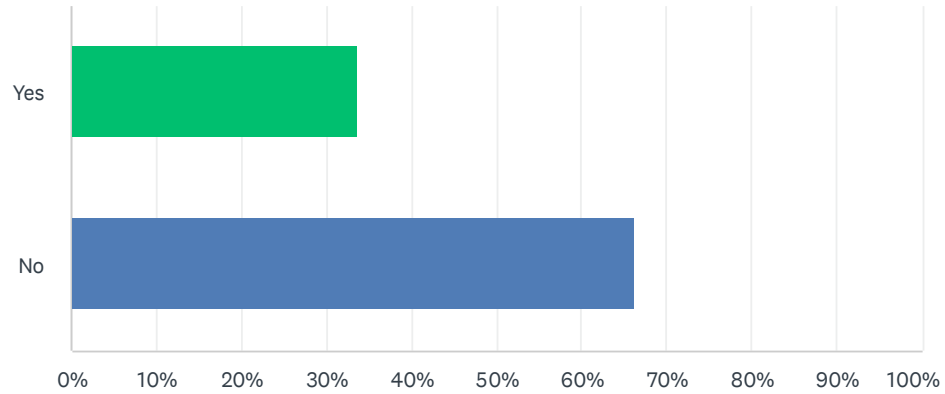
Answered: 146 Skipped: 0



ANSWER CHOICES	RESPONSES	
None of the above	9.59%	14
Read the final report A fair chance for all: Breaking the cycle of persistent disadvantage	66.44%	97
Attended a webinar, seminar or workshop organised by the Commission as part of the inquiry	39.73%	58
Spoke to the inquiry team or Commissioners	24.66%	36
Made a submission on the terms of reference or interim report	23.29%	34
None of the above	0.00%	0
Other (please specify)	6.16%	9
Total Respondents: 146		

Q3 Have you engaged with the Commission on any previous inquiries?

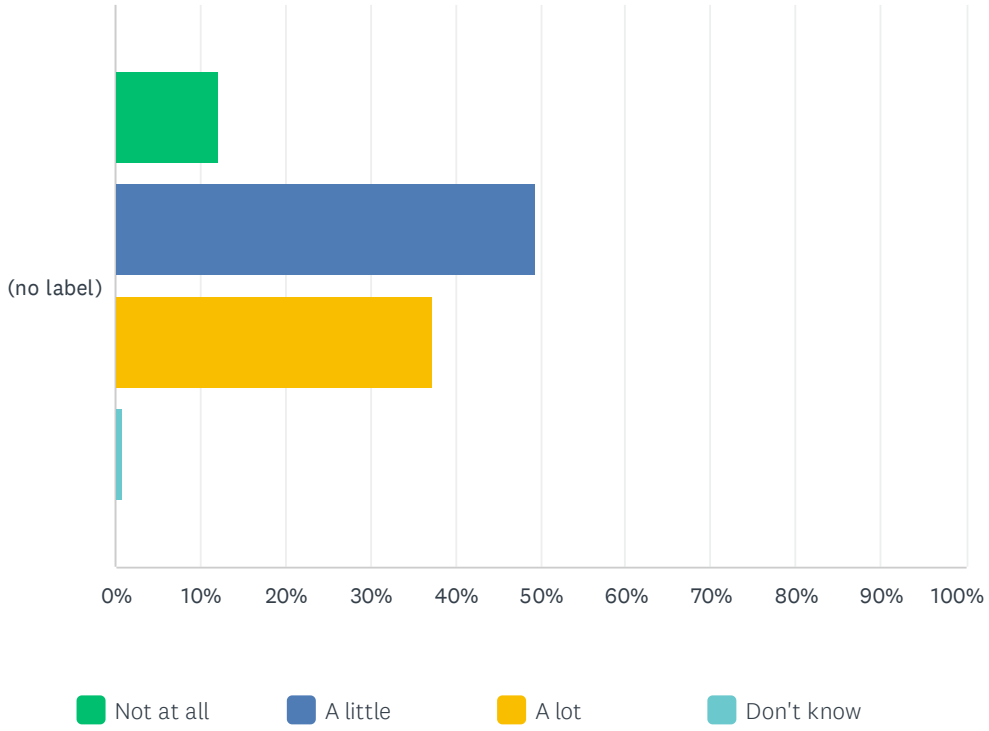
Answered: 145 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	33.79%	49
No	66.21%	96
TOTAL		145

Q4 The Fair chance for all inquiry has increased my understanding of persistent disadvantage.

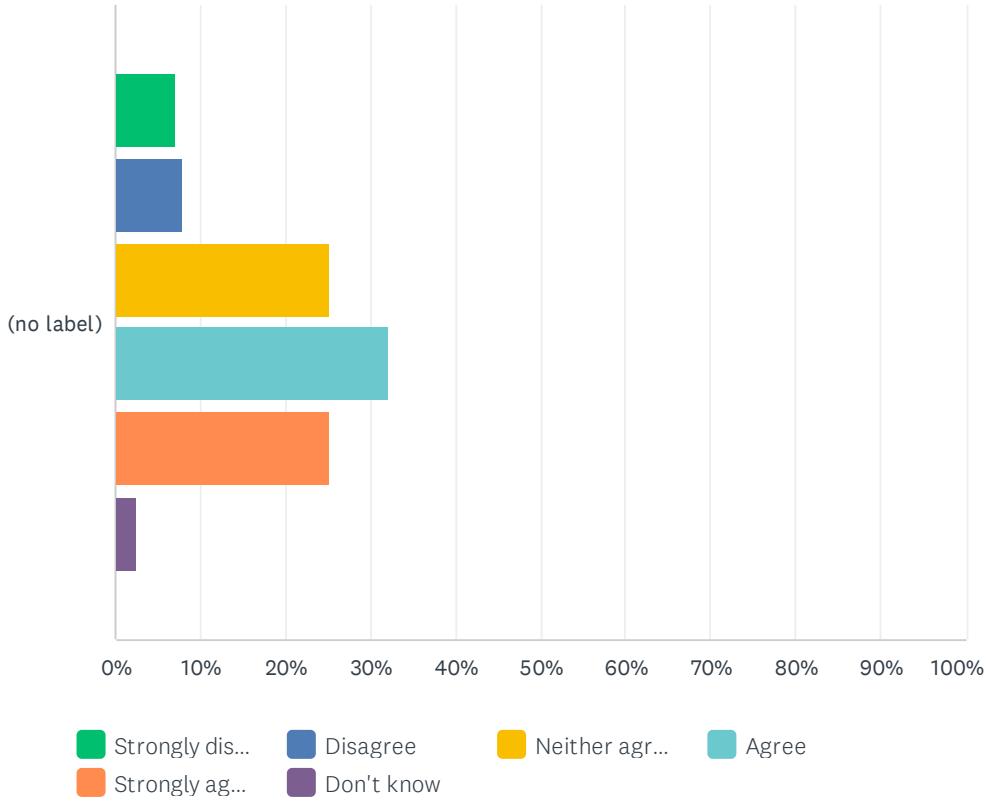
Answered: 115 Skipped: 31



	NOT AT ALL	A LITTLE	A LOT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	12.17% 14	49.57% 57	37.39% 43	0.87% 1	115	2.25

Q5 The inquiry has helped to set or lift the standard in New Zealand for high-quality analysis and advice on persistent disadvantage.

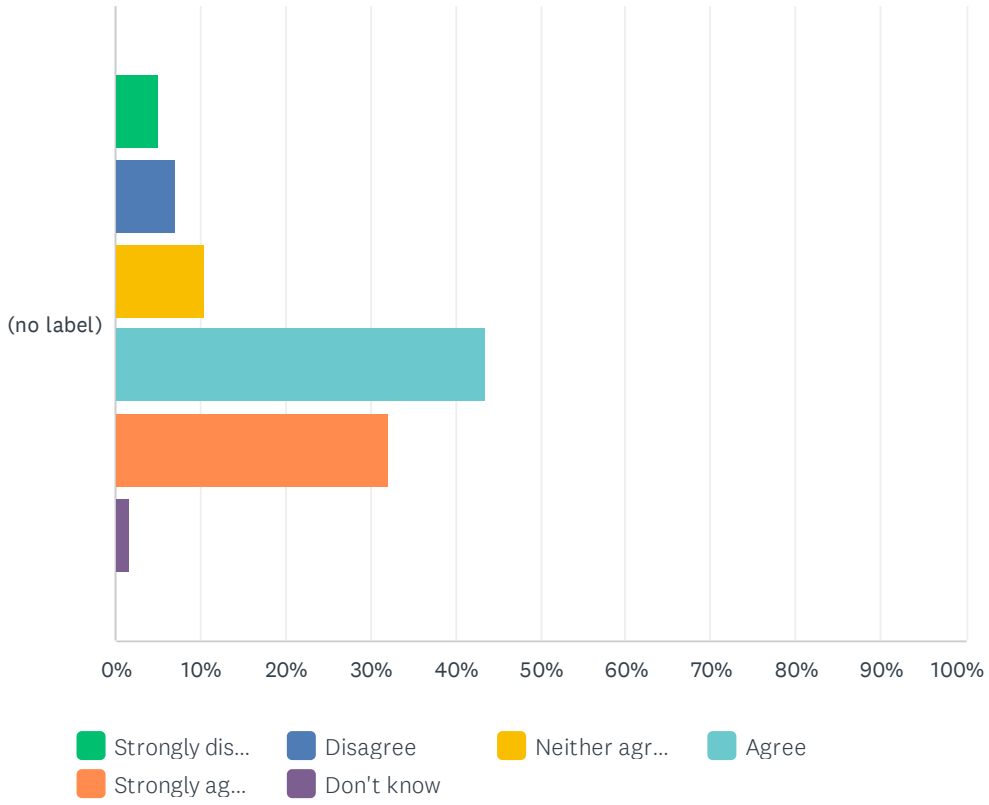
Answered: 115 Skipped: 31



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	6.96% 8	7.83% 9	25.22% 29	32.17% 37	25.22% 29	2.61% 3	115	3.63

Q6 I will use the inquiry report as a resource and reference in the future.

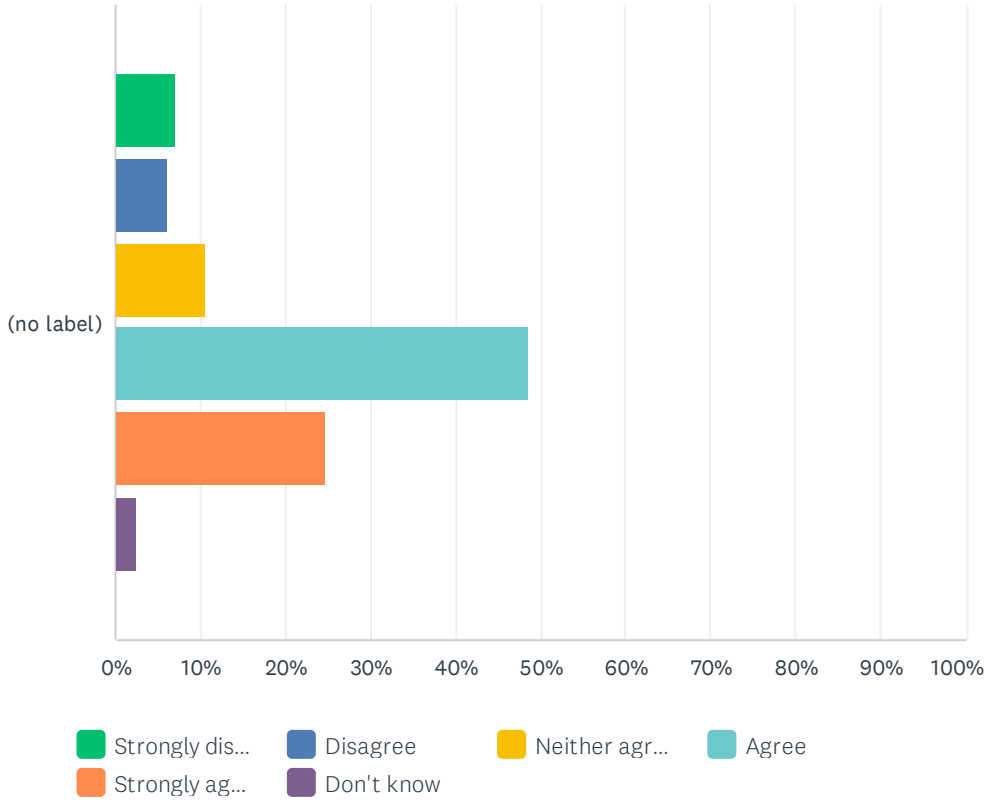
Answered: 115 Skipped: 31



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	5.22% 6	6.96% 8	10.43% 12	43.48% 50	32.17% 37	1.74% 2	115	3.92

Q7 There was a logical flow from the Commission's analysis and findings to the recommendations.

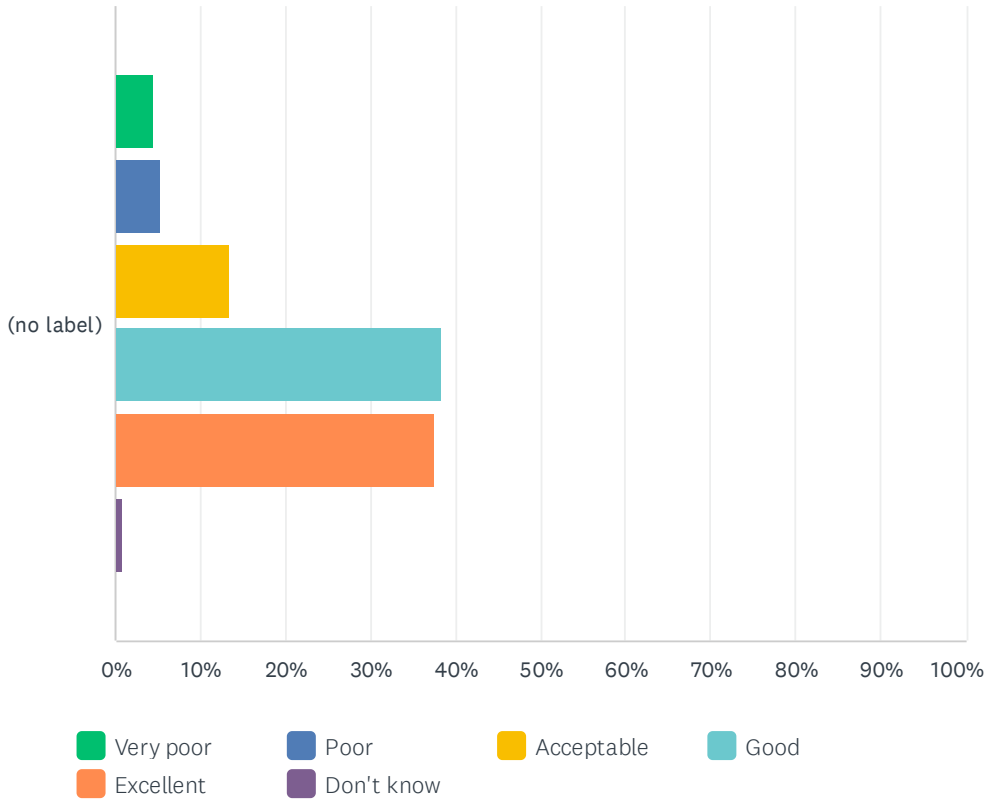
Answered: 113 Skipped: 33



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	7.08% 8	6.19% 7	10.62% 12	48.67% 55	24.78% 28	2.65% 3	113	3.80

Q8 How would you rate the overall quality of the inquiry's analysis?

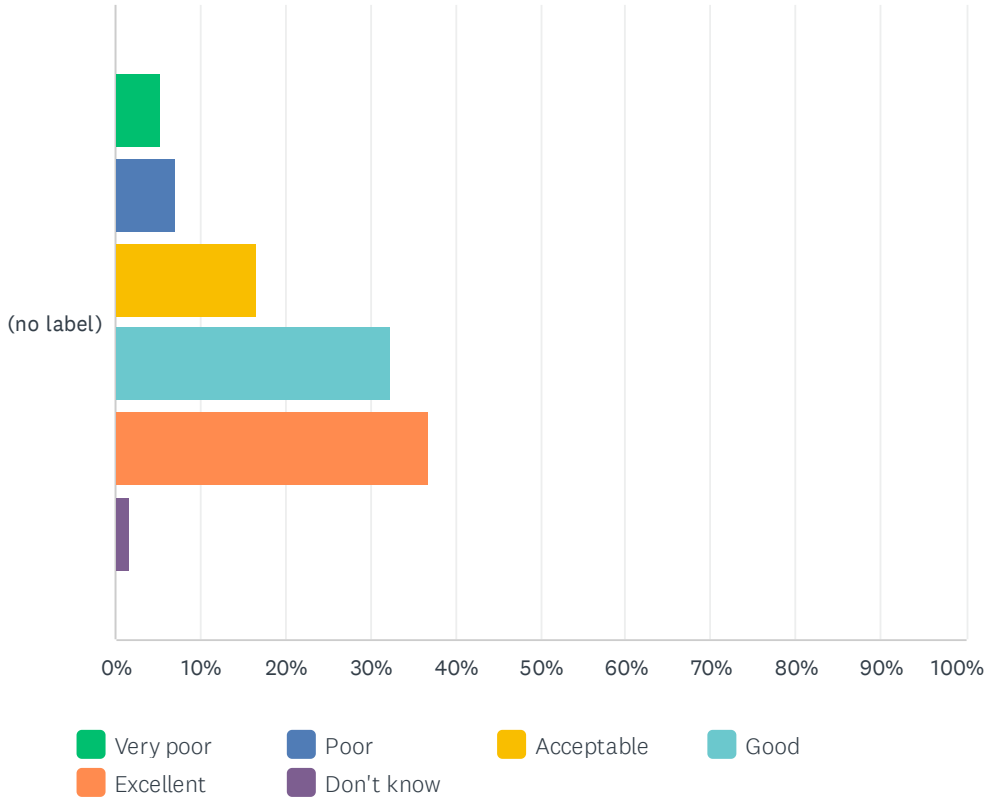
Answered: 112 Skipped: 34



	VERY POOR	POOR	ACCEPTABLE	GOOD	EXCELLENT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	4.46% 5	5.36% 6	13.39% 15	38.39% 43	37.50% 42	0.89% 1	112	4.00

Q9 How would you rate the overall quality of the inquiry's findings and recommendations?

Answered: 114 Skipped: 32



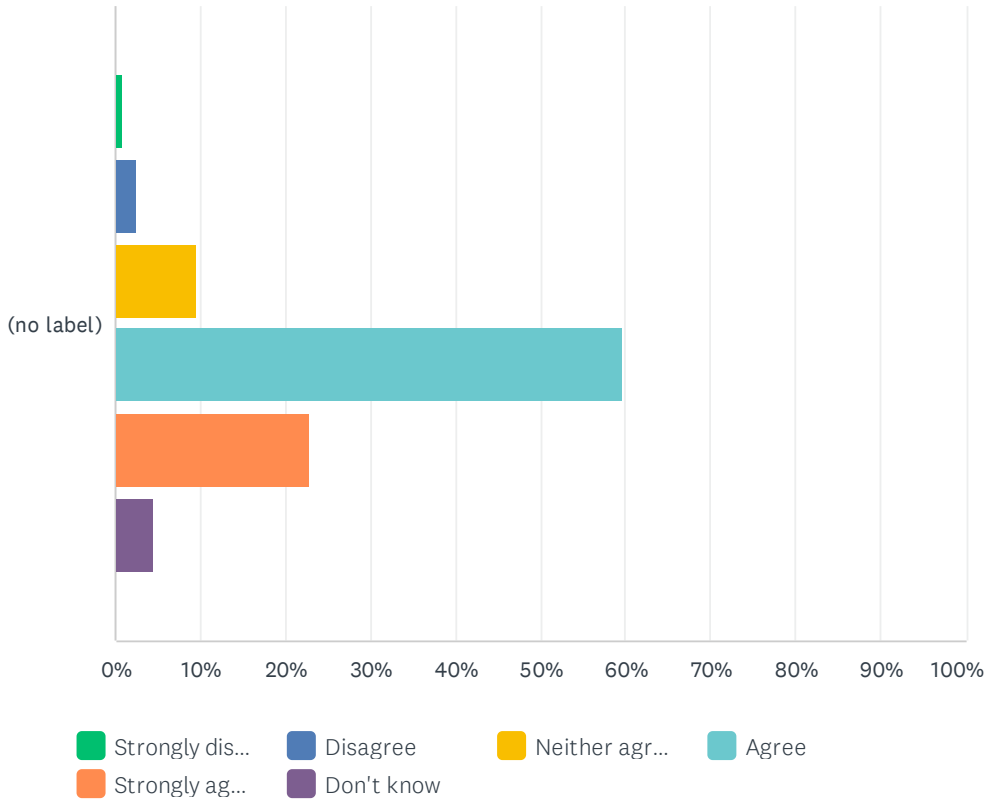
	VERY POOR	POOR	ACCEPTABLE	GOOD	EXCELLENT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	5.26% 6	7.02% 8	16.67% 19	32.46% 37	36.84% 42	1.75% 2	114	3.90

Q10 What could we have done to improve the quality of the inquiry's analysis and recommendations?

Answered: 55 Skipped: 91

Q11 The findings and recommendations were clear

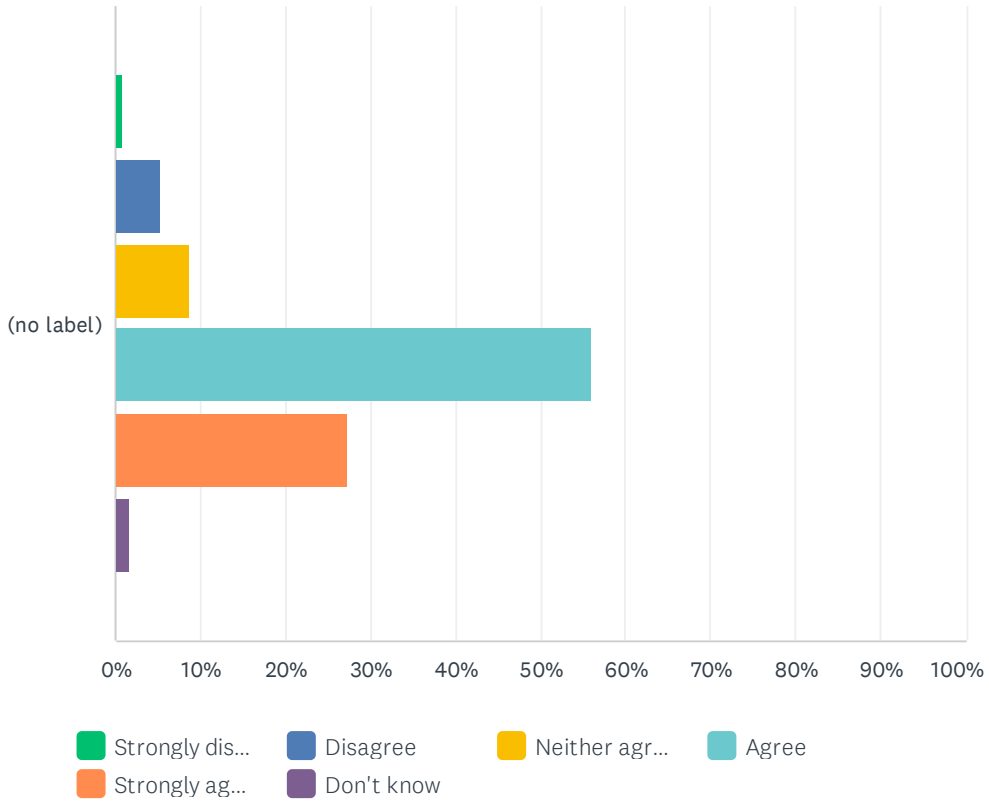
Answered: 114 Skipped: 32



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.88% 1	2.63% 3	9.65% 11	59.65% 68	22.81% 26	4.39% 5	114	4.06

Q12 The style of writing and language used in the report was clear.

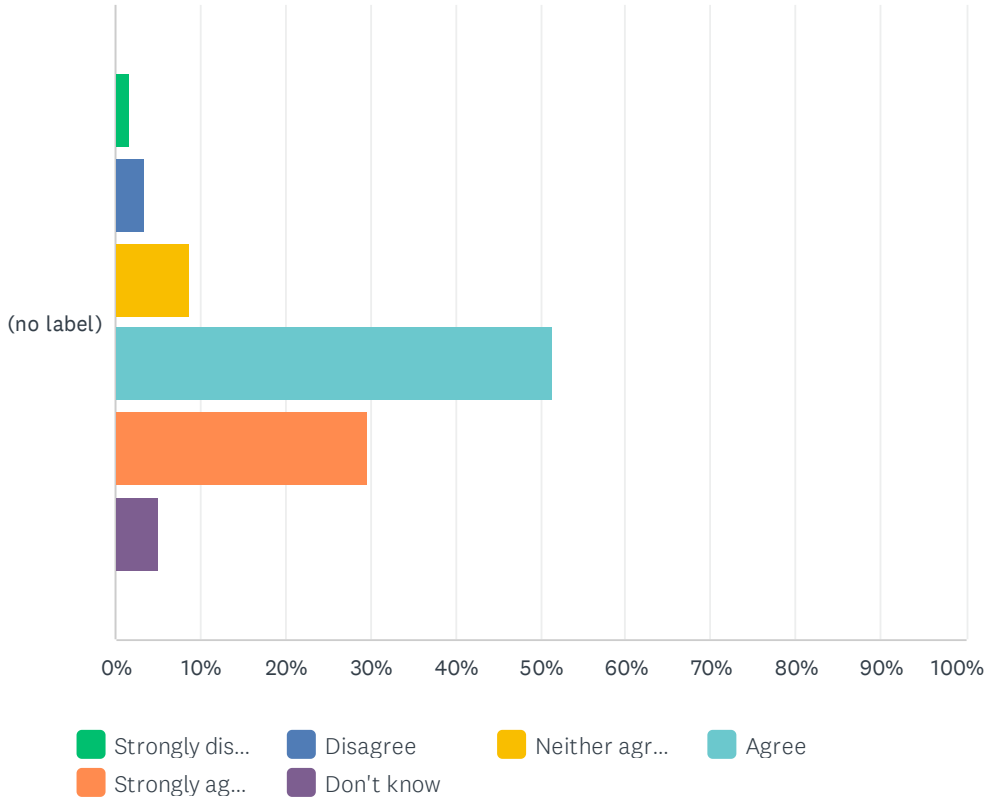
Answered: 114 Skipped: 32



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.88% 1	5.26% 6	8.77% 10	56.14% 64	27.19% 31	1.75% 2	114	4.05

Q13 The summary material provided (eg, overview document) was useful.

Answered: 115 Skipped: 31



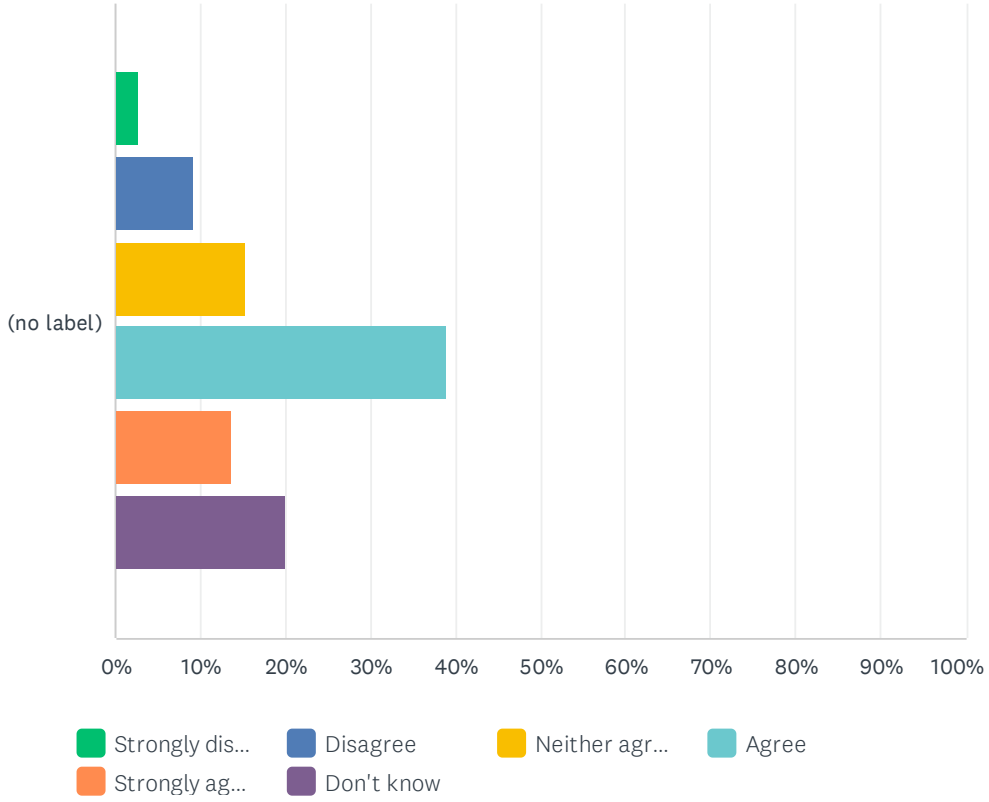
	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	1.74% 2	3.48% 4	8.70% 10	51.30% 59	29.57% 34	5.22% 6	115	4.09

Q14 What could we do to improve the delivery of the key messages from our inquiries?

Answered: 39 Skipped: 107

Q15 The Commission sourced all relevant research and information.A list of the people who the Commission engaged with during the inquiry is available on pages 159 and 160 in the final inquiry report.

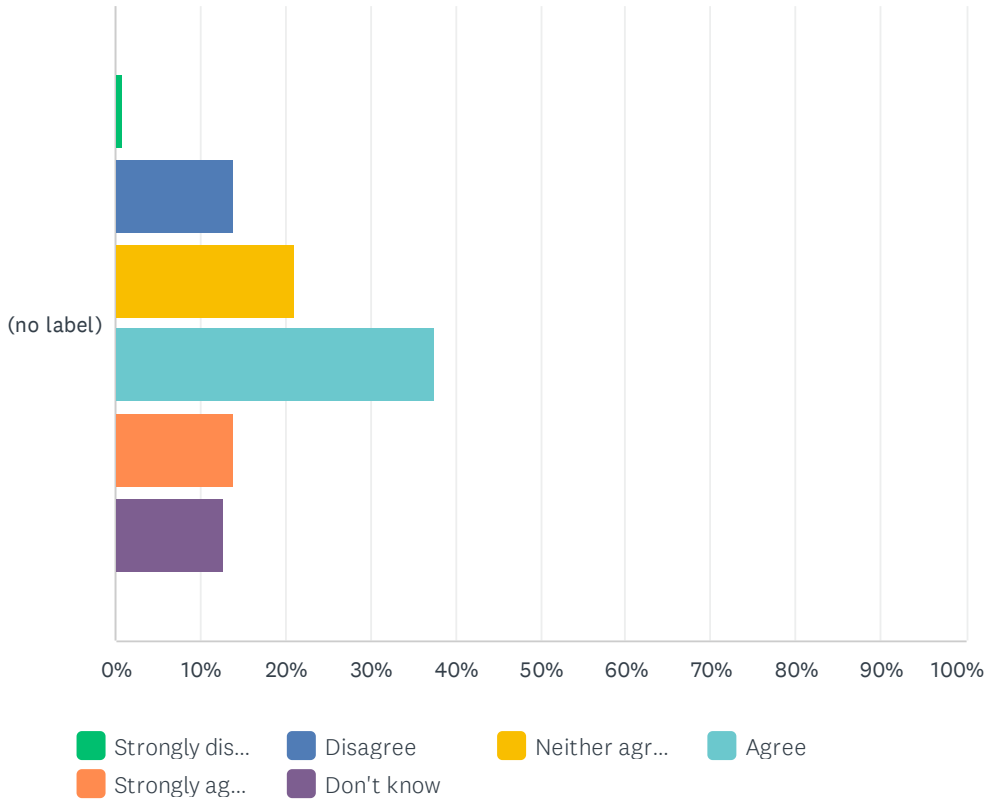
Answered: 110 Skipped: 36



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	2.73% 3	9.09% 10	15.45% 17	39.09% 43	13.64% 15	20.00% 22	110	3.65

Q16 The Commission engaged with the right people.

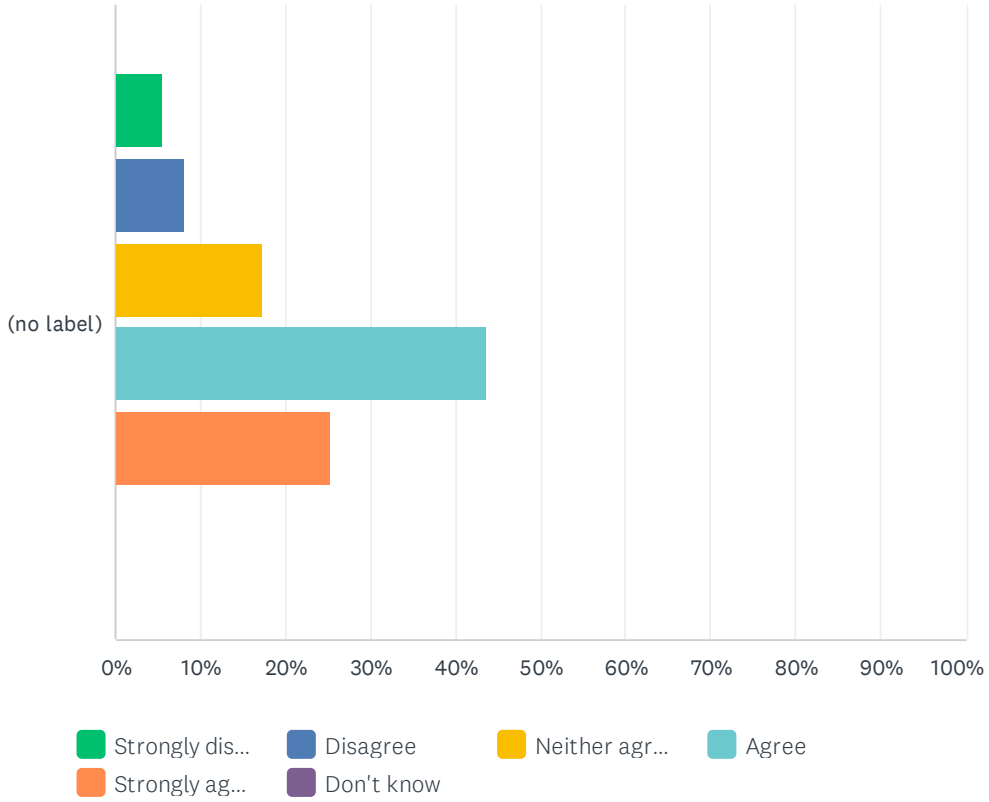
Answered: 109 Skipped: 37



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.92% 1	13.76% 15	21.10% 23	37.61% 41	13.76% 15	12.84% 14	109	3.57

Q17 The final report focused on the issues most significant to the topics set out in the terms of reference.

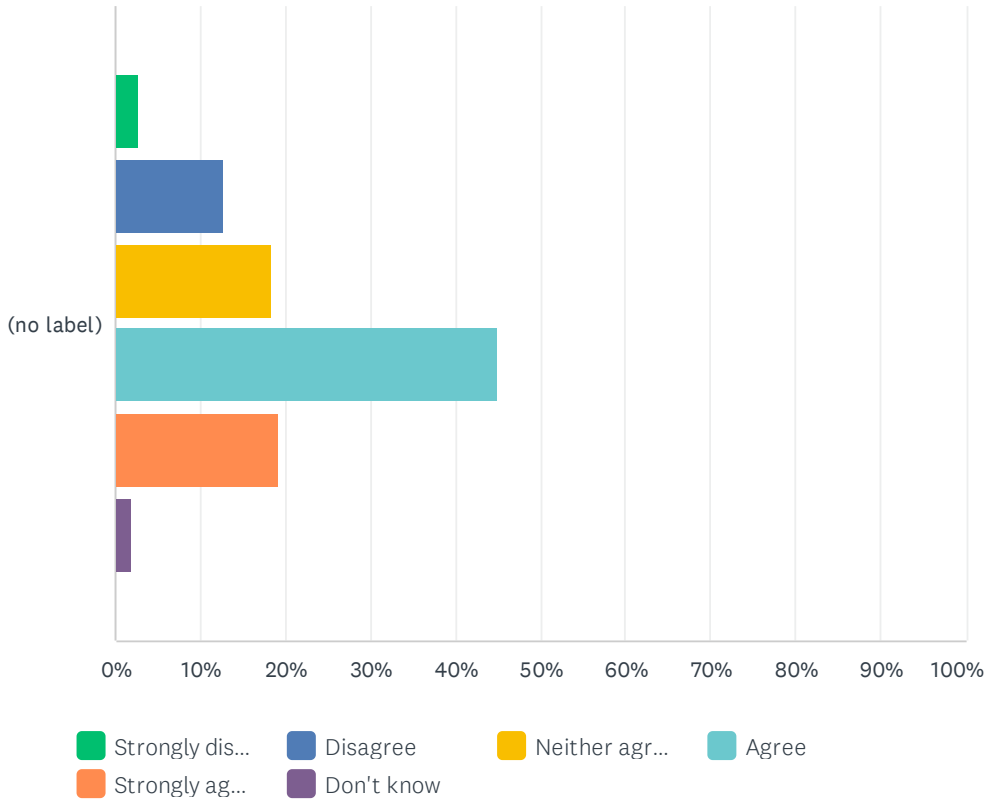
Answered: 110 Skipped: 36



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	5.45% 6	8.18% 9	17.27% 19	43.64% 48	25.45% 28	0.00% 0	110	3.75

Q18 The final report went into sufficient depth on the issues it covered.

Answered: 109 Skipped: 37



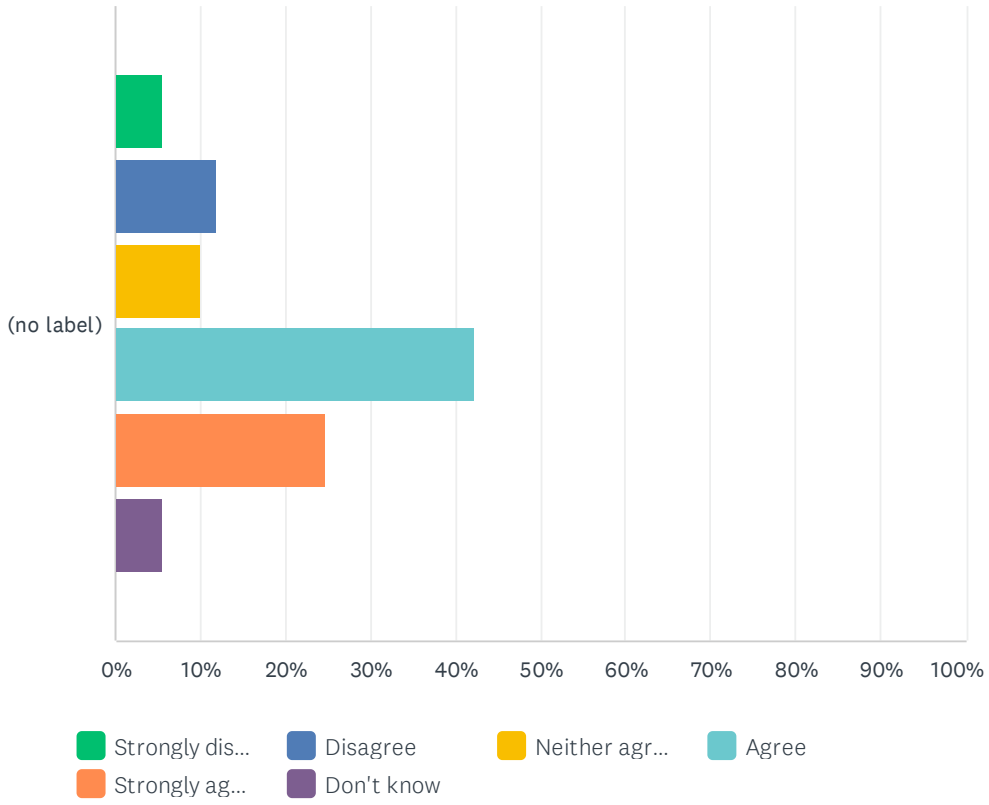
	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	2.75% 3	12.84% 14	18.35% 20	44.95% 49	19.27% 21	1.83% 2	109	3.66

Q19 How could we have improved the focus and the depth of the inquiry?

Answered: 36 Skipped: 110

Q20 Overall, I was satisfied with the Commission’s inquiry process.

Answered: 109 Skipped: 37



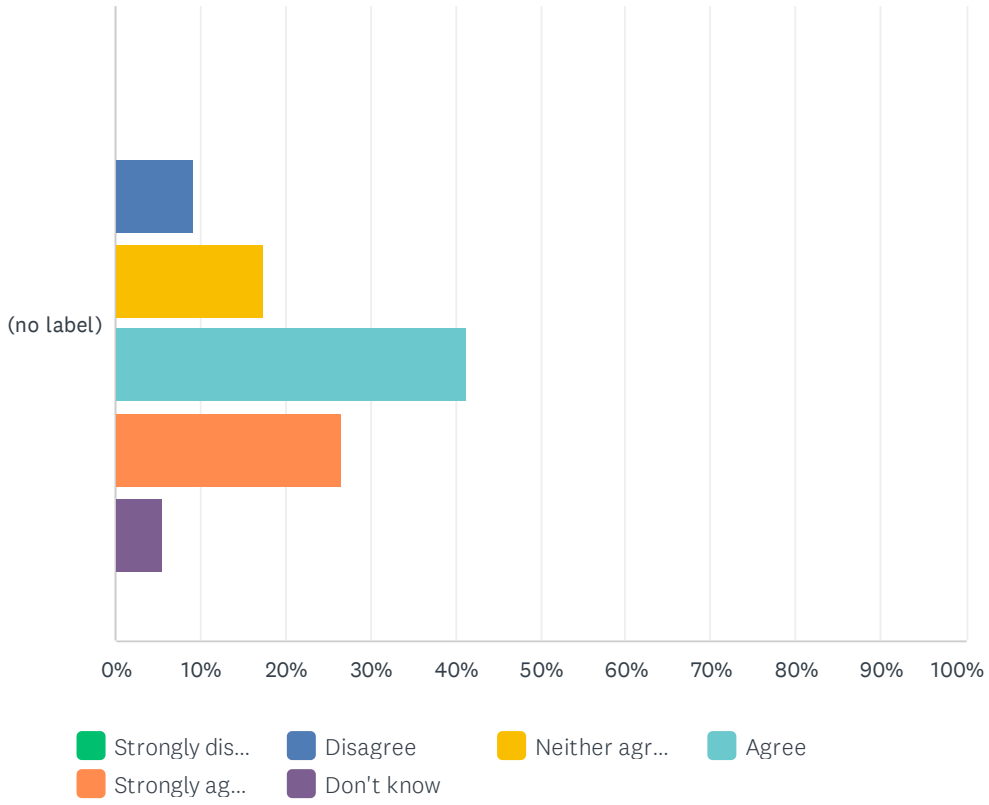
	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	5.50% 6	11.93% 13	10.09% 11	42.20% 46	24.77% 27	5.50% 6	109	3.73

Q21 What could we have done to improve the Commission’s inquiry process?

Answered: 31 Skipped: 115

Q22 There was sufficient opportunity for me to participate in the inquiry.

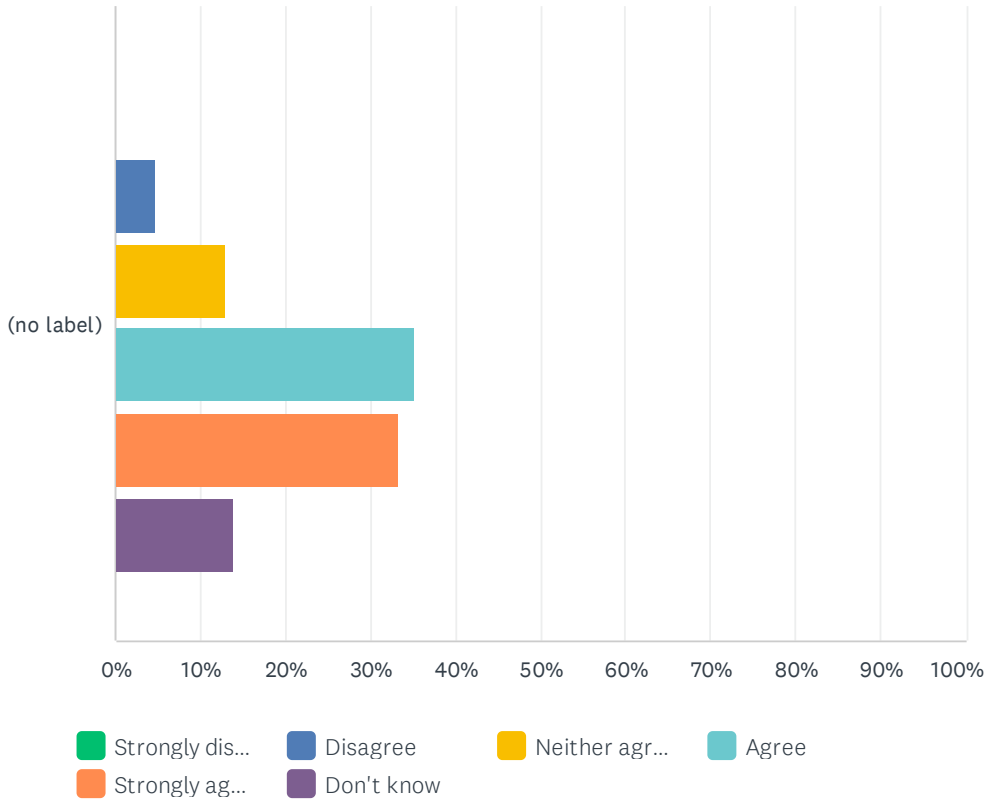
Answered: 109 Skipped: 37



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	9.17% 10	17.43% 19	41.28% 45	26.61% 29	5.50% 6	109	3.90

Q23 The Commission was approachable.

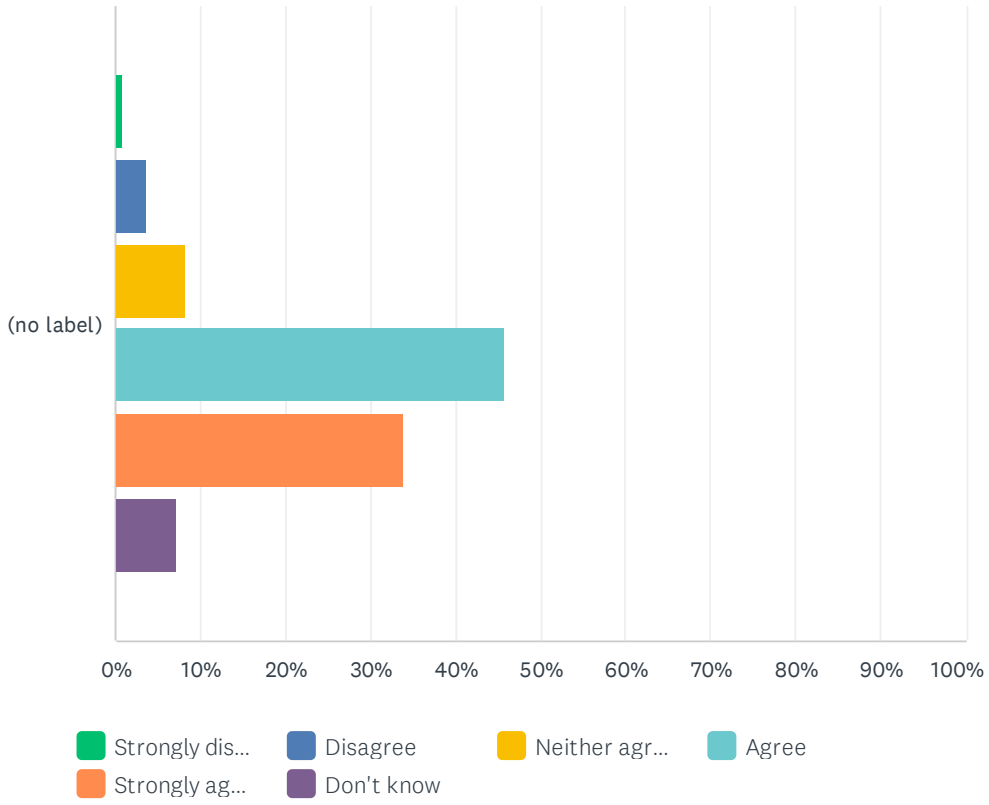
Answered: 108 Skipped: 38



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	4.63% 5	12.96% 14	35.19% 38	33.33% 36	13.89% 15	108	4.13

Q24 The Commission communicated clearly.

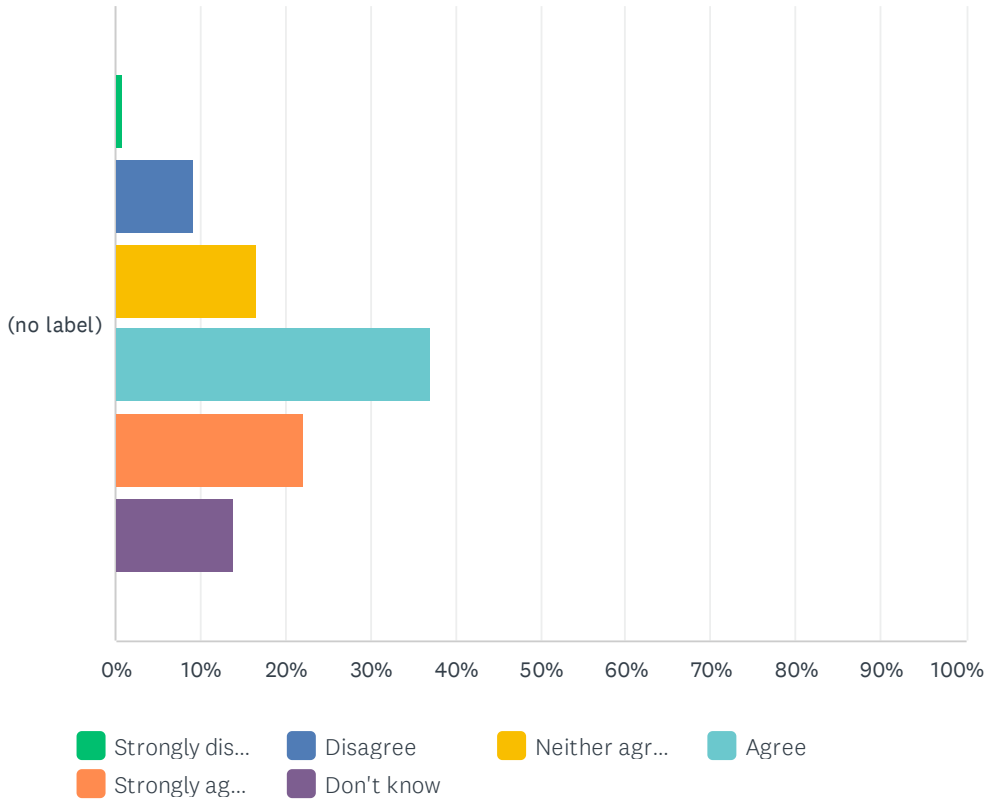
Answered: 109 Skipped: 37



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.92% 1	3.67% 4	8.26% 9	45.87% 50	33.94% 37	7.34% 8	109	4.17

Q25 The Commission understood the views being presented to them.

Answered: 108 Skipped: 38



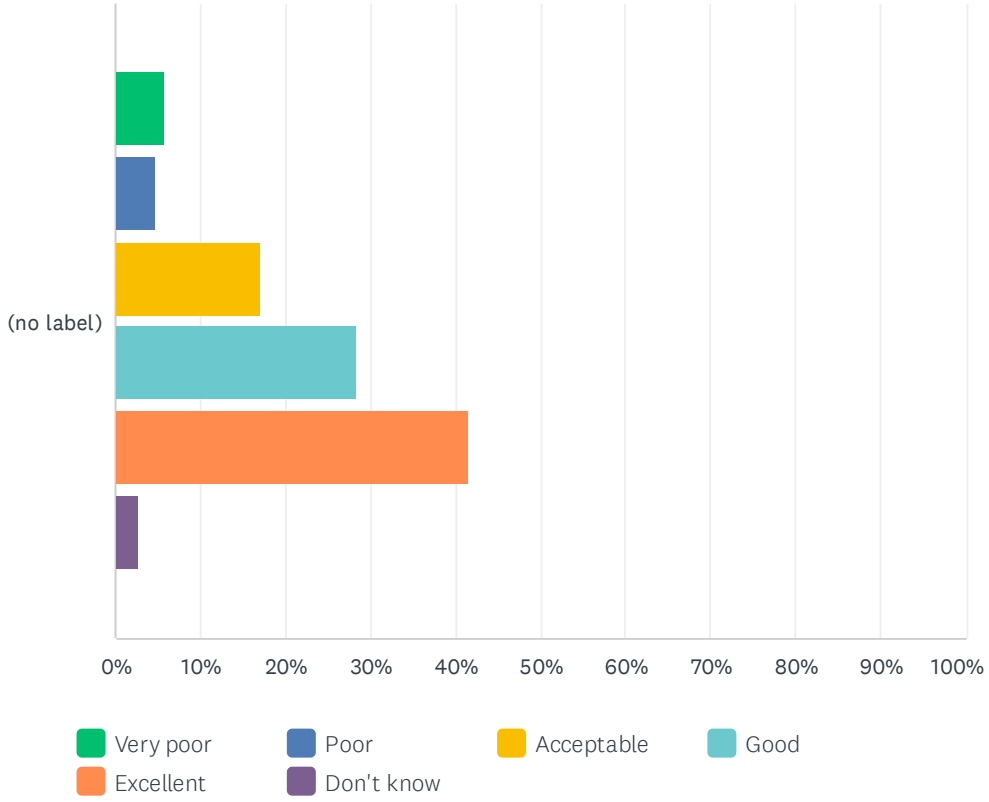
	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE OR DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	0.93% 1	9.26% 10	16.67% 18	37.04% 40	22.22% 24	13.89% 15	108	3.82

Q26 What could we do to make it easier for people to participate in the inquiry and improve how we communicate about the progress of the inquiry?

Answered: 27 Skipped: 119

Q27 Considering the focus of the report, process, analysis, engagement and delivery of message, how would you rate the overall quality of the inquiry?

Answered: 106 Skipped: 40



	VERY POOR	POOR	ACCEPTABLE	GOOD	EXCELLENT	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	5.66% 6	4.72% 5	16.98% 18	28.30% 30	41.51% 44	2.83% 3	106	3.98

Q28 Is there anything else we could have done to improve the quality of the final report and supporting publications?

Answered: 25 Skipped: 121